

COVID Alert PA app

Earlier this week, the Pennsylvania Department of Health released the [COVID Alert PA](#) exposure notification application. It is now live in the Google and Apple stores, and you can download it for free at:

Google play

store: <https://play.google.com/store/apps/details?id=gov.pa.covidtracker>

Apple App Store: <https://apps.apple.com/us/app/covid-alert-pennsylvania/id1527125511>

COVID Alert PA is a free mobile app using Bluetooth Low Energy (BLE) technology and the Exposure Notification System developed by Apple and Google. The app offers:

- Interactive COVID-19 symptom checker
- Opt-in for alerts for potential exposures to the virus
- Updates on the latest public health data about COVID-19 in PA
- Advice for what to do if you have a potential exposure to COVID-19

COVID Alert PA protects both privacy and personal information. The app does not use GPS, location services, or any movement or geographical information. It will never collect, transmit, or store personal information. It is completely anonymous.

Existing traditional contact tracing processes rely on a positive individual to remember and name who they have been in contact with recently, and for how long. In many cases, positive COVID-19 individuals may not even know the people they were in close contact with, like if the contact happened on a bus or train, at a check-out line in a grocery store, a restaurant or some other public venue.

The app supplements traditional contact tracing processes by being able to identify strangers a positive app user came in contact with and help stop the rapid spread of COVID-19. If the app detects that you have been in close contact with another user who has tested positive for COVID-19, you will receive a push notification on your phone. This is called an exposure alert and will be followed by what you should do to monitor your own health. You can learn more about the app and how it works [here](#).

The Department of Human Services is committed to supporting this effort and helping protect the people we serve encouraging use of COVID Alert PA. This technology only works if others have downloaded the app, which is why we are asking all Pennsylvanians to unite against COVID and download the app. **Will you add download and join us in the fight against COVID-19?**

The Department of Health also has an [extensive catalog of marketing materials](#) including posters, social media posts, press releases, and other customizable content if you are interested in helping us get the word out.

Thank you in advance for helping to get the word out to your colleagues, clients, family, friends, and neighbors. With your participation, I'm sure we'll see strong download results. Thank you for your support!

A listserv has been established for ongoing updates on the CHC program. It is titled OLTL-COMMUNITY-HEALTHCHOICES, please visit the ListServ Archives page at <http://listserv.dpw.state.pa.us> to update or register your email address.

Please share this email with other members of your organization as appropriate. Also, it is imperative that you notify the Office of Long-Term Living for changes that would affect your provider file, such as addresses and telephone numbers. Mail to/pay to addresses, email addresses, and phone numbers may be updated electronically through ePEAP, which can be accessed through the PROMISe™ provider portal. For any other provider file changes please notify the Bureau of Fee for Service Programs Enrollment and Certification Section at 1-800-932-0939 Option #1.

NOTICE: This confidential message/attachment contains information intended for a specific individual(s) and purpose. Any inappropriate use, distribution or copying is strictly prohibited. If received in error, notify the sender and immediately delete the message.